

Welcome to the Pearson Pension Portal

Log on and be in control of your future.

As a Defined Benefit member of the Pearson Pension Plan, you can now access your pension information online. You can also check and update your personal information through your online account.

How to register

The first time you visit the site you will need to register. Visit <https://pearson-pensions-portal.com/register> and fill in your details.

Activation code

This is the 9 digit number that you will find on the accompanying letter. The activation code needs to be entered exactly as it appears in the letter. If you have any problems registering your details you can contact the pensions team:

Helpline:
0800 7811378

Email: pensionportal@pearson.com

When you have completed all the boxes above click Register. You will receive an email asking you to verify your details to complete your registration.

If the verification email does not appear in your email inbox, please check your junk or spam folders. We also recommend adding our email address donotreply@pearson-pensions-portal.com to your safe senders list.

To complete your registration, please fill in the required fields below.

Activation code

Date of birth DD/MM/YYYY

National Insurance number


Personal email address

Confirm personal email address

I have read and agree to the [terms & conditions](#) and [cookie & Trustee privacy notice](#)

Password

Confirm password

I'm not a robot 

Register

How to log in

Use the log in page to access your pension information after you have registered.

Enter the details you used to register here.

If you forget your password click here and follow the instructions.

The screenshot shows a login form titled "Welcome". It features two input fields: "Personal email address" and "Password". Below these fields is a teal "Login" button. A link labeled "Forgot password?" is positioned below the "Login" button. At the bottom of the form, there is text: "If you have not registered please click [here](#)" and "If you would like to speak to a member of the Pensions Team you can contact us on 0800 7811378 (phone lines are open Monday-Friday 8am-6pm, excluding bank holidays) or email us at pensionportal@pearson.com". Red callout boxes point to the email and password fields, the "Forgot password?" link, and the "here" link in the footer.

Reset your password

If you forget your password simply:

Type in the details you used to register.


Tick the box.


Click on submit.

You will receive an email. Click on the link and then change your password.

The screenshot shows a page titled "Forgotten password". It contains the text: "Please enter your email address below and click on the 'Submit' button to reset it." Below this is an input field for "Personal email address". Underneath the input field is a checkbox labeled "I'm not a robot" next to a reCAPTCHA logo. A teal "Submit" button is located below the checkbox. At the bottom of the page, there is text: "If you have not registered, please click [here](#)" and "If you would like to speak to a member of the Pensions Team you can contact us on 0800 7811378 (phone lines are open Monday-Friday 8am-6pm, excluding bank holidays) or email us at pensionportal@pearson.com". Red callout boxes point to the email input field, the "I'm not a robot" checkbox, and the "Submit" button.

Once you are logged in, don't forget to...

The screenshot shows a page titled "Update your personal details" with a user icon in the top right corner. The main text reads: "It is important that we keep you up to date with any news regarding your pension benefits. The details we currently hold are shown below. Please use the edit option  if you would like to update these details." Below this text is a list of personal details, each with a corresponding "edit" icon (a pen): Name, Date of birth, Plan number, Marital status, Phone number, and Address.

... check and update your personal details, please click on the pen icon  to update your details

CONTACT US

Helpline: 0800 7811378 | Email: pensionportal@pearson.com | Website: www.pearson-pensions.com

